To,

The Head of the Department

Operations Management,

Marengo CIMS Hospital

Ahmedabad.

Subject: Approval for Research Topic at Marengo CIMS hospital

Respected Madam,

I, Dr. Nirali Shah, currently posted as intern in Operations Department at CIMS Hospital, request you to grant me the permission for conducting a research on the Topic "A Study to assess the effectiveness of Patient Relations Department at Marengo CIMS Hospital, Ahmedabad."

Thanking you in anticipation..

Yours sincerely,

Dr. Nirali Shah

2<sup>nd</sup> semester

MBA (Healthcare management).

SVDU, Vadodara

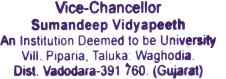
Unit Head

Services delivery & patient experience

Ms. Chandni Patel

Attested CTC

Diarament 12023





Date: 01/12/2022

## To Whomsoever It May Concern

This is to certify that **Dr.** Nirali Shah, a student of 2<sup>nd</sup> Semester MBA (Healthcare Management) from Department of Management, Sumandeep Vidyapeeth, Vadodara has successfully completed Internship on "A study to assess the effectiveness of Patient Relations Department at Marengo CIMS Hospital, Ahmedabad" from 21-10-2022 to 01-122022 at Marengo CIMS Hospital, Ahmedabad.

During the period of internship programme with us, her performance was satisfactory.

We wish her all the best for future endeavors.

**Unit Head** 

Services Delivery & Patient Experience,

Marengo CIMS Hospital, Ahmedabad.

At Met Chandni Patel

Vice-Chancellor
Sumandeep Vidyapeeth
An Institution Deemed to be University

Vill. Piparia, Taluka: Waghodia.

Dist. Vadodara-391 760. (Gujarat)